Helpful Resources for Reporting Lost/Stolen Items
Rutgers Identification Cards (Student/Faculty/Staff)
Visit the Identity and Access Management website at iam-ipo.rutgers.edu

Credit Cards or Social Security Card
To prevent use of a lost/stolen credit card, report the card stolen to a credit card company and to a credit reporting bureau immediately.

CREDIT REPORTING BUREAUS
• Equifax (www.equifax.com)
  Report Theft or Fraud: 800-525-6285
  Order Credit Report: 800-685-1111
• Experian (www.experian.com)
  Report Theft or Fraud: 800-397-3742
  Order Credit Report: 800-397-3742
• Trans Union (www.tuc.com)
  Report Fraud: 800-680-7289
  Order Credit Report: 800-888-4213

CREDIT CARD COMPANIES
• American Express
  1-800-528-4800
• Discover
  1-800-347-2683
• MasterCard
  1-800-826-2181
• Visa
  1-800-336-8472

BEWARE OF SCAMS
• Beware of calls that indicate you committed fraud or that you owe money.
• Government agencies will never request money by phone or email and they do not request gift cards.
• Do not provide your social security number, bank information or other identifying information to callers.
• Do not participate in employment opportunities that request you deposit a check sent to you and then send the employer money from your account.
• Be suspicious of anything involving large sums of money.
• Only go to government websites for immigration information and forms.
• When in doubt, call the RUPD or your local law enforcement agency. You will not be penalized for reporting a scam.

RUTGERS UNIVERSITY POLICE DEPARTMENT
EMERGENCY DIAL 9-1-1
Non-Emergencies Dial 732-932-7211
http://rupd.rutgers.edu

CRIME PREVENTION & PERSONAL PREPAREDNESS
Safety tips brought to you by the Rutgers University Police Department

Rutgers, The State University of New Jersey is a diverse community with a thriving student population. The Rutgers University Police Department is committed to providing a safe environment in which to live and learn for our students, faculty and staff. However, like many large cities we are not immune from the risk of crime including the possibility of burglary and theft.

The Rutgers University Police Department (RUPD) has developed this brochure to provide members of our community with a list of “Safety Tips” that you are encouraged to follow to aid us in the prevention crime. Your help is the key element we need to succeed. You can help protect your personal property, as well as university property, by practicing some of the basic crime prevention tips outlined in this brochure.

Remember, crime prevention is everyone’s responsibility, not just a job for a few professionals. Help us to make Rutgers University an even safer community.

http://rupd.rutgers.edu
PERSONAL PROPERTY SAFETY TIPS
- Don’t leave personal property unattended in libraries, student centers, classrooms, dining halls, offices, etc., even if it is only for a few moments. Many thefts occur when people leave their books, laptops, cell phones, handbags, etc., unattended while they go to use the restroom.
- Never leave exterior building doors propped open.
- Don’t allow unescorted strangers into residence halls or apartment buildings, office areas, laboratories, or other less commonly used areas.
- If your keys are lost or stolen, report it immediately and have locks changed.
- If your wallet or handbag is stolen, cancel all credit cards and unused bank checks immediately. Report this to the police as soon as possible.
- Record serial numbers and model numbers of valuables and leave them with your parents.
- Avoid keeping cash, handbags, wallets, jewelry and other valuables in unlocked drawers. Secure these in locked storage whenever possible.
- Lock your doors and windows whenever you have to leave your space unoccupied and while you are sleeping.
- Make copies of your credit cards and ID cards and keep them secured.

MOTOR VEHICLE SAFETY TIPS
- Don’t place valuables in open view. Many thefts from vehicles are “Smash and Grabs”. Suspects smash a window to grab items they see in plain view.
- Store any valuables in the trunk, if possible, but at least out of public view.
- When parking, check that all doors and your trunk are locked and that you have your keys with you.
- Park in a well-lighted area.
- Never leave your title, registration or insurance documents in the vehicle.
- Engrave valuable vehicle equipment with a driver’s license number that can be traced back to you or record the serial number of these items.
- If these items are stolen the police can enter them into a national database; which may assist in recovering these items.
- Use a steering wheel locking bar or install an alarm system to prevent theft.

PERSONAL SAFETY TIPS
- Avoid walking alone at night.
- If you have a cell phone, keep it readily available with pre-programmed police emergency numbers.
- Keep to well lit, commonly traveled routes.
- Avoid shortcuts and dark isolated areas.
- Walk like you have a purpose, know where you are going and project a non-nonsense image.
- Be aware of your surroundings.
- If you feel threatened, cross the street, enter a store or a place of business.
- Vary your routes and schedules for walking and jogging.
- Do not wear headphones.
- Always keep the doors to your apartment locked, especially when alone.

EDUCATIONAL PROGRAMS
Crime Prevention Programs can be tailored by Community Policing Officers to the specific needs of any requesting group. To learn more, email them at RUPD-CPO@ipo.rutgers.edu.

CRIME STATISTICS
The RUPD publishes the comprehensive security report "Safety Matters" annually as required under the Jeanne Clery Act of 1998. The report includes:
- Three years of on- and off-campus crime statistics
- Procedures for the reporting of criminal activities and emergencies
- Policies regarding security of and access to campus facilities
- Information on law enforcement on campus
- Description of campus security and alcohol and drug education programs
- Policies regarding the alcoholic and illegal drugs
- Information on campus sexual assault prevention programs and procedures to follow in the event of a sexual assault
- Where information concerning registered sex offenders may be obtained

Visit https://ipo.rutgers.edu/publicsafety/crime-statistics to view the report.

SECURITY ESCORTS
The RUPD will provide a walking security escort to your car, campus housing and to the University’s campus bus system. Simply call 732-932-7211.

TEXT TO RUPD
Non-emergency requests for service can be sent to RUPD by texting "RUNB" and your message to 69050. Visit https://ipo.rutgers.edu/publicsafety/text.

EMERGENCY ACTION PLANS
The Rutgers Office of Emergency Management (OEM) provides information about basic safety procedures in the event of an emergency that threatens public safety. Know what to do by visiting http://emergency.rutgers.edu.

EMERGENCY NOTIFICATION SYSTEM (NetID Required)
During emergencies, accurate information is important. To receive up-to-date information via cell phone text message, visit http://ens.rutgers.edu. This system is only available for students, faculty and staff with a NetID.

RUTGERS POLICE ON SOCIAL MEDIA
Follow the Rutgers Police Department on social media to view emergency notifications, community advisories and other important updates.
- Facebook @RutgersPoliceDepartment
- Twitter @Rutgers_PD