HOUSING DEPOSIT INFORMATION

- The $1,500 USD housing deposit fee is required for students who are staying at ROSE housing options. Students who are commuting **DO NOT** need to pay the housing deposit.

- This $1,500 deposit* is due November 20th, 2020.
- This $1,500 deposit will be **non-refundable** after Dec 21, 2020 for Beijing, Guangzhou and Shanghai.

*If you will have trouble making this payment by November 20th, then please email a ROSE Advisor at rose@global.rutgers.edu.
- Your housing assignment in campus housing or hotels cannot be reserved for you without a paid deposit.
- Your housing deposit will be applied directly to your housing bill. The remainder of the housing bill will be paid by the student directly to the hotel. Further information will be emailed to you within the next few weeks.

- If ROSE housing is no longer available due to full capacity, you will be notified through email. If you had already paid a deposit, your deposit will be refunded in full or applied to your term bill in full.

- Payments must be made through the online payment portal link found in your ROSE application materials. Please use your own credit card. If you use a parent or family member's card, please remember the name and details of that account. .

- When you click on the Pay Now button, you will be taken to the online payment system. Upon successful submission of payment, a confirmation screen will appear.

Navigate back to your ROSE application portal, and you will find a check mark in the Housing Deposit box. . You will also receive a confirmation email from the payment processing website.. Please save this email as it is your receipt.

- Credit cards accepted include: American Express, Discover, MasterCard, or Visa.

- If after 1-2 business days (Monday-Friday, 8.30a - 5p EST), your deposit is still unmarked but your payment was successful, please send us an email for us to manually verify.

- If a student withdraws from housing after December 1st, 2020, they will be required to pay a cancellation fee. The cancellation fee will be charged according to the following schedule:

(a) Full Refund: Deposit will be returned and no additional fees charged (December 21, 2020 and before).

(b) 25% Cancellation Fee: If written notification of withdrawal of (a) confirmed participant(s) between (December 22, 2020 -January 31, 2021), students will be charged a cancellation fee of 25% of housing total (deposit is part of 25%).

(c) 50% Cancellation Fee: If written notification of withdrawal of (a) confirmed participant(s) between (February 1 - February 14, 2020), students will be charged a cancellation fee of 50% of housing total (deposit is part of 50%).

(d) 75% Cancellation Fee: If written notification of withdrawal of (a) confirmed participant(s) between (February 15 – February 26, 2021), students will be charged a cancellation fee of 75% of housing total (deposit is part of 75%).

Updated 11/4/20

(e) Withdrawal After Student Arrival Date: No housing refund for any withdrawal on or after the student arrival date will be given. (February 27, 2020) .

PARTICIPANT ACKNOWLEDGEMENT

By committing to this ROSE program, I acknowledge and agree to the following:

1. <u>Participation Agreement</u>: I have read the ROSE Participation Agreement in its entirety and fully understand my responsibilities. I have had an opportunity to ask questions. I understand its terms and I agree to the terms stated.

2. Deposit: My housing deposit is refundable should I choose to withdraw from this program for any reason before December 1st, 2020. I understand that should I complete the withdrawal policy in a timely manner, the amount may be transferred to my term bill for an online semester at Rutgers. Deposits will not be refundable if any of the following occur:

> a. I choose to commute, but continue in the ROSE program as planned.
>
> b. I decide not to participate in ROSE after December 21st, 2020.
>
> c. I decide to withdraw from Rutgers University entirely after December 21st, 2020.

By paying this deposit, I fully intend to participate in the program, and will be treated as such by Rutgers Global and ROSE staff.

3. <u>Withdrawal Policy</u>: I have read the Withdrawal Policy, understand its terms, and I agree to the terms stated. Additionally, I understand it is my responsibility to notify the ROSE staff by using the appropriate withdrawal form if I am no longer able or willing to participate in this ROSE program before January 19, 2021. No other written or oral communication will be accepted in lieu of the official form. I am fully aware that the housing withdrawal policy is different from the program withdrawal. I need to withdraw from the housing application before December 21st, 2020 to have the deposit fully refunded to me. Note: There may be financial implications associated with my withdrawal. I have read and understand the timeline set forth by Rutgers Global and ROSE staff.

4. Financial Obligation: Estimations of program costs, also known as billable costs as shown on the ROSE program web pages, will be reflected on my Rutgers Student Term Bill. I understand these amounts may fluctuate based upon my school of enrollment and are set forth by Rutgers Student Accounting. I am responsible to pay my term bill based on the terms, conditions, and deadlines set forth by Rutgers Student Accounting. Non-billable charges, such as airline costs, travel documents, meals, personal expenses, and other travel are out of pocket expenses that I must pay on my own with no assistance from Rutgers University I understand that I need to have the financial resources to cover the aforementioned costs and any unforeseen fees associated with my participation in ROSE.

By clicking on the 'Pay Now' button and submitting my deposit, I acknowledge that I have read the all of the above (**INCLUDING** the Participation Agreement and Withdrawal Policy) and that I agree to the terms, conditions and responsibilities.

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